

MCK MORTGAGE LOAN FOCUS GROUP

In collaboration with the Public Relations Unit, We would like to present the following.

Key results: **138** participants, **68%** of participants plan on building houses soon.

41% of participants want to increase the loan range from: **\$175,000 to \$275,000.**

The other 55% of participants would like the loan range from: \$276,000 to \$300,000+.

The highest range of participants were age : (25-34) & (35- 44)

The majority of participants want 2-3 bedroom houses.

26% of participants have an average single/combined income of \$50,000 to \$74,999.

22% of participants have an average single/combined income of \$30,000 to \$49,999.

18% of participants have an average single/combined income of \$75,000 to \$99,000.

MOVE-INS

1

new tenant has been selected based on situational priority for newly renovated/constructed units. There

have been **3 move outs** since January 2024.

TRANSFERS

6

existing tenants have been transferred from one unit to another. The reasons for transfers are due to overcrowding, change in the number of occupants in the dwelling, or other situations that warrant the moving of a tenant.

FINANCIAL LITERACY WORKSHOP IS BACK!

Thursday, June 13th from

5:30-8:30PM

Call: 450-638-2672

to reserve your spot.

Read More on the Team

kahnawake.com/org/sdu/housing/



FOREWORD FROM THE EDITOR

We are a new team of passionate employees with strong customer service skills, focusing to provide excellent client support and assist our community.

Lead Newsletter Designate
Shyann White
Client Experience Manager

Lead Newsletter Designer
Tehotenion Skye
Client Intake Administrator

NEW WINDOWS AND DOORS!



THE HOUSING UNIT IS PLEASED TO ANNOUNCE THE COMPLETION OF A MAJOR RENOVATION PROJECT. ALL MULTI-DWELLING UNITS (TOWN APARTMENTS) HAVE RECEIVED MUCH NEEDED UPGRADES TO THE WINDOWS AND DOORS. THE PROJECT WAS FUNDED BY INDIGENOUS SERVICES CANADA(ISC).

The project took coordination, with a lot of help from our tenants to make things run smoothly.



GAMES

Word Search

V J K L D F B E B U T W D B Q E P H Q M M D Y H S
 Z D F A O A J L M M Q H Z K R E N T A L U N I T S
 T Z T I H A Z C F X L W T U Q J D J C C L Y W N F
 E W O R P N N G D V K R L L Q G V W Y M T S M E J
 G H P L T B A S O B U Y J B U Z S X U A I X A W O
 X F H N E T G W E L C X B Q G A C R K I D K M C B
 Y N D V N H H K A V D F Q U P V Y G A N W N O O B
 W I Q H A M J E B K C M I Y I W B R Y T E Y R N E
 O S K O N O R B T S E K A N X B R F E E L T T S P
 T Q F U T S C N H U W O T L A U T P G N L J G T M
 K U P S S E U F T O N H F J O N L S M A I I A R B
 M W B E O J H G C P U N E F Z N C N G N N Q G U T
 F L G P R O O V N M I S E Q I B E E D C G V E C L
 O O I U X R U M H C G M E L K C Y H U E S N S T H
 N U W R L C S K Y F Y G C R O A E J I N A X N I O
 D W K C P F I O C O A G C N E U O C V G I X X O Y
 T J I H I Z N S G K R F U N G P R Z O I H T A N V
 R H H A N W G M G K Y L A H K U A I S M C W N J N
 V H T S G G U B D G N X B G N I T I D O P P A H A
 O X C E Q W N E V B D B P D P K H X R E H L A Y W
 K X T Y I D I K V M E G A P D V J M G H E V E A K
 A U L M F P T H A S O M Y M X R P Z Z X W F R X K
 M P N C H U U D X R D U O O Z J K N Z W V T U V T
 R E N O V A T I O N B O Z R Y G D R F U Z T A O E
 W L K D A I A P F K L K W T V P V P H D W T F N K

- | | |
|--------------------------|--------------------|
| Kahnawake Office Complex | Old Malone Highway |
| New Construction | Multi Dwellings |
| Housing Unit | House Purchase |
| Rental Units | House Repair |
| Mortgages | The Tunnel |
| Tenants | Finance Unit |
| | Renovation |
| | Maintenance |

CUT HERE

Coupon



DRAW WILL TAKE PLACE ON JUNE 3, 2024.

FULL NAME: _____

PHONE #: _____

EMAIL: _____

Submit Completed coupon to the Housing Unit Office, located at the Kahnawà:ke Office Complex.
One (1) submission per community member.

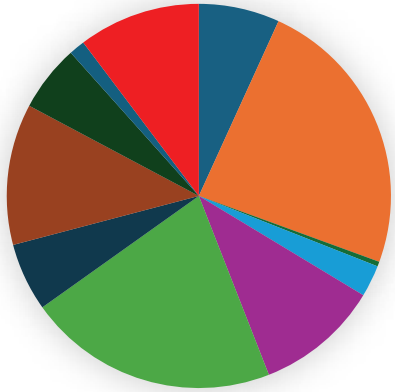
CHANCE TO WIN A

\$50

SHOP KAHNAWAKE GIFT CERTIFICATE!

STATISTICS AND REMINDERS

January 1st - April 4, 2024 Time Spent on Call

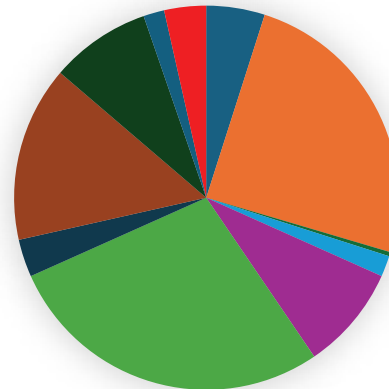


- Application Status
- Applications
- Contractors/ Construction
- General Financial Inquiries
- General Housing Inquiries
- Lease Inquiries
- Loan Inquiries
- Maintenance Request
- Miscellaneous
- Rental Inquiries
- Tenant Complaints/ Reports

THE HOUSING UNIT HAS SPENT A TOTAL OF **12.5 HOURS** SPEAKING TO CLIENTS OVER THE PHONE SINCE JANUARY 2024.

January 1st - April 4, 2024 Number of Calls

THE HOUSING UNIT HAS RECEIVED A TOTAL OF **285** PHONE CALLS SINCE JANUARY 2024.



- Application Status
- Applications
- Contractors/ Construction
- General Financial Inquiries
- General Housing Inquiries
- Lease Inquiries
- Loan Inquiries
- Maintenance Request

25

MAINTENANCE REQUESTS COMPLETED FROM JANUARY 1ST, 2024 TO MARCH 31, 2024.

CMHC FILES COMPLETED FISCAL YEAR 2023-2024.

18
ROOF REPAIRS

304 KOC WALK-INS SINCE JANUARY 10, 2024

WE ARE RECEIVING A HIGH VOLUME OF PET-RELATED COMPLAINTS WITHIN OUR NO PET UNITS. WE WOULD LIKE TO REMIND OUR TENANTS THAT PETS ARE NOT ALLOWED, PETS NOT PERMITTED TO BE IN THE UNITS WILL BE REMOVED AND TENANTS ARE LIABLE FOR PET RELOCATION AND ANY DAMAGE CAUSED BY THEIR PET.