



Suggested Media Instructions:

Please run at your discretion.

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Booking your COVID-19 Vaccine via Clic Sante

For immediate release

(Kahnawake – 7, Tsothohrhkó:wa/January 2022) The Kateri Memorial Hospital Centre (KMHC) and Public Safety Commission would like to update Kahnawa'kehró:non regarding technical issues some people have been experiencing when trying to book an appointment for a COVID-19 Vaccine via the Clic Sante portal. Some users may get an error when trying to submit the completed form, which may be the result of not checking off certain medical information, or category you may fall under (see example below).

* Are you in one of the following situations:

- I am a person 70 years or older
- I have received 2 doses of AstraZeneca or Covishield
- I am an adult who has a chronic disease or health problem that increases the risk of complications from COVID-19
- I am pregnant.
- I am a public health and social services system worker.

If you **DO NOT** fall under any of the aforementioned categories, please select “I am an adult who has a chronic disease of health problem that increases the risk of complications from COVID-19.”

As communicated to the community previously, please book your appointment through [Kahnawake911](#), which is the preferred method to secure you COVID-19 vaccine/booster.

We will continue to monitor the situation and update the community as required. Clic Sante is operated independently of the KMHC.

We would like to thank you for your patience and understanding.